

How to apply for the \$250 Power Savings Bonus

The Power Saving Bonus is a \$250 payment from the Victorian Government that is being made available to Victorian households to help ease cost-of-living pressures and encourage them to compare energy offers and save money.

The first round of the \$250 Power Saving Bonus program is still open, and applications can be submitted up until midnight on 23 March 2023. The second round opens on 24 March 2023.

Eligible Victorian households can apply for the bonus via the Victorian Energy Compare website - <https://compare.energy.vic.gov.au/> - which is an independent energy price comparison site.

Before applying for the bonus, please also check the eligibility requirements:

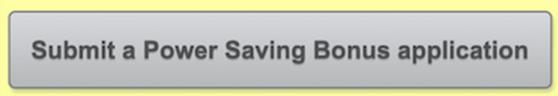
- You must be a Victorian residential energy consumer (i.e. have a residential electricity account).
- You must be the account holder
- Only one payment is available per household for each round

As part of the Power Saving Bonus application process, Victorian Energy Compare will present you with information about the best priced electricity offers available in your area. You are not required to switch offers or retailers, but you might find it helpful to see if you can find a cheaper offer.

The application process will take five to ten minutes of your time, and you will need to have a recent electricity bill with you. To make it easier to understand what you need to do and the information to be submitted please see the steps below.

Step 1 – Click the Submit a Power Saving Bonus application button

On the home page there is a button that says, ‘**Submit a Power Saving Bonus application**’. Click this button to get started.

A rectangular button with a grey background and rounded corners, containing the text "Submit a Power Saving Bonus application". The button is highlighted with a yellow border.

Step 2 – Disclaimer Agreement

Read through to the end of the disclaimer agreement. Then you will be able to tick the box that states ‘**I have read and agree to the terms and conditions**’. And you can also choose to opt in to receive emails from Victorian Energy Compare. Then click **Next**.

Please read and scroll to the bottom to proceed

signing up to Victorian Energy Compare's 6-monthly energy comparison reminder service. If you sign up to our reminder service, you will receive an email from the Victorian Energy Compare website every 6 months, encouraging you to visit the website and compare energy offers to check if you could save money by switching. Participants will be able to opt-out of the service at any stage.

Victorian Energy Compare results

As part of the \$250 Power Saving Bonus Program, you will be receiving comparison information about energy offers in your area. The detailed terms and conditions for use of the Victorian Energy Compare website can be read [here](#).

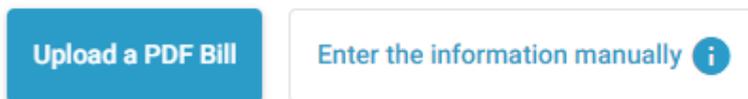
I have read and agree to the terms and conditions.

I wish to opt in to receive a 6-monthly reminder to compare energy offers.

Next →

Step 3 – Providing information from your electricity bill

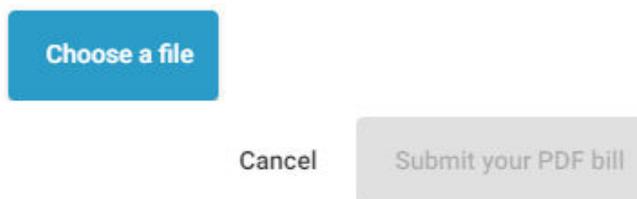
To confirm you are a Victorian electricity consumer you will need to provide information from a copy of your electricity bill. The easiest way to do this is by uploading a PDF copy of your latest bill from your retailer, not a scanned copy or a photo. If you have a PDF, click on **'Upload a PDF bill'** (and then see Step 4). If you don't have a PDF, click on **'Enter the information manually'** (and then see Step 5).



Step 4 – Uploading a PDF bill

Once you have clicked on **'Upload a PDF bill'**, you will need click on **'Choose file'** and pick the PDF of your latest bill. Once the file has been attached, click on **'Submit your PDF bill'**. The box will have gone blue when the file is uploaded correctly. See Step 6 for what information to enter next.

Note: The file you upload must be the unmodified electronic PDF version from your retailer (not a photo or scanned copy)



Step 5 – I don't have a PDF bill

If you don't have a PDF copy of your bill, click on **'Enter the information manually'**. You will be asked to enter information about your electricity account. All this information can be found on your electricity bill. If you cannot find this information, contact your retailer. See Step 6 for what information to enter next.

Account Name	<input type="text" value="Account Name *"/>	
Retailer	<input type="text" value="Retailer *"/>	
Account Number	<input type="text" value="Account Number *"/>	
Service Address	<input type="text" value="Service Address *"/>	
NMI	<input type="text" value="NMI *"/>	
Meter Number	<input type="text" value="Meter Number *"/>	

Step 7 – Additional information

Once you have uploaded your PDF bill or entered in the information manually, you will need to provide some extra details. This includes your email address and phone number. Once all the information has been provided, the **'Next'** button will turn blue. If the Next button does not turn blue, check that the information you have provided is correct.

Email	<input type="text" value="Email *"/>
Email (confirm)	<input type="text" value="Email (confirm) *"/>
Phone Number	<input type="text" value="Phone Number *"/>

Step 8 – Your energy profile

You will then need to provide some more information about your household's electricity profile and consumption, to help Victorian Energy Compare generate your energy profile, prepare your list of available electricity offers and validate your Power Saving Bonus application. Click or tick the relevant boxes and then each **'Next'** box as it turns blue.

Have you been at your address for the last 12 months?	<input type="button" value="Yes"/>	<input type="button" value="No"/>	<input type="button" value="i"/>
Do you currently receive an energy concession?	<input type="button" value="Yes"/>	<input type="button" value="No"/>	<input type="button" value="i"/>

Collection Statement

By agreeing to the collection statement and providing your NMI, we can retrieve your smart meter data and provide you with more accurate results.



The information you provide may be made available to Australian Energy Market Operator (AEMO) in order to retrieve your smart meter data on your behalf.

This information is being collected in accordance with the Privacy and Data Protection Act 2014.

If all requested information is not received, DELWP will be unable to provide you with accurate information about energy offers available to you.

You may access the information you have provided to DELWP by contacting Victorian Energy Compare at info.vec@delwp.vic.gov.au

I have read and agree to the collection statement.

Step 9 – Payment method for \$250 bonus

Follow the prompts to nominate your preferred payment method for the \$250 Power Saving Bonus. And fill in the required information depending on which payment method you choose. Once your application is approved, your payment will be made using your nominated method.

Preferred payment method

Electronic Funds Transfer (EFT) Bank Cheque 

Next →

Step 10 – Review and confirm your details

Review the details that are shown on this page are correct and adjust them if needed. Once they have been reviewed, tick the box that states, ‘I confirm the details above are correct and I am authorised to provide them.’ The ‘Confirm Details’ button will then turn blue.

I confirm the details above are correct and that I am authorised to provide them.

← Back Confirm Details →

Step 11 – Security check: ‘I’m not a robot’ & submit

Once you press ‘Confirm Details’, in most cases a box will appear that says, ‘I’m not a robot’. Please click in the box to confirm. The blue button ‘Submit’ will then appear to finalise your application.

I'm not a robot  reCAPTCHA
Privacy - Terms

SUBMIT →

Step 12 – Application submitted

Now that your application has been submitted, you will see a page that thanks you for your application and provides a customer reference number which will look like this: **PSB3-XXX-XXXX-X**. You will also be sent an email with this and other information about your application.

Click the blue ‘Next’ button at the bottom of the page and you will be taken to a list of available electricity offers which shows the best priced offers in your area so that you can see if you can reduce your energy bills.

If you have any questions about your \$250 Power Saving Bonus application, or about the Victorian Energy Compare website, send an email to info.vec@delwp.vic.gov.au and quote the customer reference number you have been given.

If you need any help, please email us at info@stopausnetstowers.com.au and someone will be in touch to assist.